

## MARTHA BRYAN, BRYAN & BRYAN ASSOCIATES

### QUOTES FROM ASSOCIATION CLIENTS AND PARTICIPANTS

"I received very positive feedback to the message you delivered, which was confirmed by the surveys completed by the conference delegates. The timely importance of your message, combined with the engaging manner in which you convey your belief in it, create a top-quality presentation which will be remembered, shared, and utilized by the audience."

*Dave Miletich, Parks Manager  
Washington Recreation & Parks Association*

"We extend our heartfelt thanks for your participation in our conference. This year's convention was a great success, due in no small part to your involvement. Thanks again."

*LeAnn Buck, Conference Director  
Minnesota Assoc. of Soil & Water Conservation District*

"Martha, I want to thank you for the autographed book. I have truly been enjoying it. I hope to instill the concept into my children as they seem eager to start making their own money!"

*Amber Castillo, Executive Director  
Washington Prosecuting Attorneys Association*

"We had a very successful training program thanks to you. Comments were so positive. The evaluations are redundant. Many of the "Most Valuable" sections of the evaluation were your presentations — on both tracks."

*Nancy Isham, Conference Director  
Washington State Prosecuting Attorneys Association*

"I attended the conference in Champaign, Illinois, and heard Martha Bryan speak. She is a wonderful speaker."

*Kathy Haldeman, Conference Director  
Illinois Fire Service Secretaries Association*

"Thanks so much for being a part of our conference. You received excellent evaluations from a sometimes tough group. . . I will make sure we keep you on our speakers' list for our convention next year."

*Marlene Anderson, Conference Director  
Missouri Health Care Association*

"Participants were very positive in their evaluations of your programs. Thank you for helping our employees develop the skills necessary to balance their work and personal lives. Once again, thanks for a job well done."

*Judy Poelle, Conference Director  
South Dakota Economic Assistance Conference*

"Your flexibility in designing a program to meet the needs of our members resulted in interactive sessions that were relevant and thought - provoking, and that held everyone's full attention. We admired the infectious energy and enthusiasm that you bring."

*Gary Cadle, Conference Director  
Oregon County Treasurer & Finance Officers Assn.*

"It was a delight working with you as well! The feedback we are STILL receiving is very very positive! I have heard nothing but great things of your presentations."

*Kent McIntire, Communication Manager  
North Dakota Assoc. of Public Safety Commun. Officials*

"Thank you for your excellent presentation. Your presentation was dynamic, entertaining, and will certainly inspire our Leaders to do a great job during the upcoming year. We look forward to working with you in the future."

*Barbara Angel, Conference Director  
Arkansas CPA Society*

"I sincerely appreciate your session, as it has really helped me to see that I'm not "stuck" being someone that I'm not. You have really persuaded me to work toward fully being who I am rather than 'working for a living.' If your session wasn't for anyone else, it certainly was for me!"

*Karen Tinsley, Conference Planner  
Georgia Gerontology Society*

"Martha, you were so amazing and wonderful! I so enjoyed your presentations and thank you so much for coming to MN and sharing your wisdom and life's experiences with us – I for one appreciate it greatly."

*Sue Zins, Attendee  
Minnesota Food Services Professional Association*

"Your expertise provided the delegates the opportunity to hear a different perspective as well as new ideas for personal growth and development. Thank you very much for your commitment."

*Chris Nelson, Executive Director  
British Columbia Canada Recreation & Parks' Assoc.*

"Your presentations were excellent. I attended all three! Very practical applications of the concepts of goal setting, effects of positive and negative thinking, moving toward excellence, etc. It was an excellent distillation of the best concepts from success and motivational literature I have ever heard!"

*Steven Smith, Participant  
Utah CPA Society / Iomega Corporation*

"Outstanding . . . once again! According to the evaluations, you were excellent and obviously you were delivering what they needed to hear. Lots of capital letters . . . EXCELLENT!!! 'Bring her back for more training next time!' . . . those kinds of statements. What more can I say? Thank you for your time and energy in putting together and presenting a great training."

*Nancy Isham, Executive Director  
Washington State Prosecuting Attorney*

"Thank you for speaking at our conference. Your presentation was very informative, and I have received many positive comments on your presentation and the excellent information you provided."

*Alex Jensen, City Manager  
Utah City Managers' Association*

"Thank you for helping to make our conference the great success that it was. Your program was very upbeat and positive. Many participants said they wished you had given a full - day seminar."

*Carolyn Rasmussen, Conference Planner  
British Columbia, Canada Executive Assistants' Assoc.*

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“Thanks for four wonderful, energetic presentations! It was a pleasure to work with you. I hope our paths cross again very soon.”

*Jan Payne, Executive Director  
Oklahoma Rural Water Association*

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“Your presentation was just what I was looking for. It got people thinking about what they could do to make things better for their school and for themselves.”

*Mike Behner, Principal & Conference Planner  
Alaska School Administrators Association*

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“Martha, thanks so much! I've forwarded your e-mails to those who asked for it. We all really enjoyed your presentation, and hope you enjoyed your brief visit to Wyoming. Thanks again!”

*Cara Moore, Conference Director  
Wyoming Assoc. Public Safety Commun. Officials*

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“Thank you for giving our Institute a motivational boost with your “Creating Excellence” workshop. I wanted our attendees to feel energized by your workshop and the evaluations proved that you got the job done!”

*Debbie Bloom, Conference Director  
Association of Idaho Cities*

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“Your presentation was motivating, inspiring, and provided an important message. Thank you for sharing your experience and expertise.”

*Ken Harward, Program Coordinator  
Association of Idaho Cities & Counties*

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“From their comments, it is very clear that the information you provided was relevant and useful. The only complaint I heard was that we should have given you a WHOLE DAY!”

*Nancy Peck, Conference Director  
Washington State Prosecuting Attorneys Association*

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“From the sounds that I could hear through the wall, it seemed that the group was having entirely too much fun. I think that I missed out on one of the highlights of the conference.”

*Rena Hardy, Conference Planner  
Washington State Fire Chiefs Association*

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“The evaluations show you were well received — all 4's and 5's on a scale of 0-5. The attendees had very positive comments that I know you will appreciate. Thanks you once again for doing such a great job yesterday.”

*Lorraine Mariella, Executive Director  
New Jersey Institute of Internal Auditors*

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“Thank you for sharing your time and expertise . . . Evaluations show that participants found the information to be relevant and useful. Your contribution to the success of our conference is greatly appreciated.”

*Ana Blackstad, Conference Director  
Washington Occupational Educators' Association*

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“Thank you so much for the two terrific sessions, They were meaningful for so many people; feedback has been most positive. You are a dynamic facilitator, and I'm glad to have been a part of last weeks presentations.”

*Nancy Davidson, Conference Director  
Washington State Treasurer's Association*

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“I thought your session went quite well and the evaluations point that out . . . They all wished that you could have had more time with them.”

*Gary Walker, Executive Director  
Northwest Parks & Recreation Association*

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“We were delighted with your ‘Keynote Address.’ Your work was expertly handled and well received by our Commissioners, District Managers, Attorneys and Engineers. We continue to hear compliments about your presentation.”

*William Mudge, Executive Director  
Washington State Sewer & Water Association*

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“Your presentation was very well received. ‘Best session I've attended’ was just one of the comments made.”

*Barbara Wright, Conference Director  
Washington State School Personnel Association*

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“Thank YOU! As a learner, I appreciate GREAT teaching and you did a wonderful job of teaching . . . I will certainly keep your name in mind for future reference!”

*Mike McGuire, Conference Planner  
National School Plant Management Association*

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“Your reputation for quality in-service workshops and keynoting has given our program the extra “something” that we as teachers need. Thank you very much for spending the day with us.”

*Jackie Floeke, Conference Director  
Washington School Business Teachers' Association*

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“. . . Martha was so much fun! She was the high point in the Conference.”

*Kathryn Chandler, Conference Director  
Arizona Pupil Transportation Association*

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“Thank you for being a part of our annual conference. It was a pleasure to work with you.”

*Merrylea Hiemstra, Conference Director  
Idaho Education Office Professionals Association*

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“The National Leadership Development School was a great success this year due in large part to your participation as an instructor . . . we thank you for sharing your expertise, enthusiasm, and resources.”

*Pam Earle, Executive Director  
National Recreation & Parks Association*

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“Thank you for your hard work and efforts in providing WSFSA with two wonderful workshops. Evaluations rate your informative presentations highly. Our members found them very worthwhile.”

*Gary Parnell, Conference Director  
Washington School Food Services Association*

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“Your “savvy” style helped to make our conference a success. It was not uncommon to see words like “entertaining” and “outstanding” on your presentation evaluations. They found you witty and funny and extremely applicable to their environments. The impression you left our participants is best summed up by one participant who said, “Martha Bryan —A+.”

*Leslie Fritz, Conference Director  
California Park & Recreation Society*

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"Thanks again for a great effort on your part! Doing two presentations has got to be a challenge. We were lucky to have you as a part of our conference."

*Roberta Dubois, Conference Director*  
*Pacific Northwest Personnel Management Association*

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"Thank you for your professional growth presentation. You contributed greatly to the knowledge and skills of participants who face the daily challenges of leading school improvement."

*Christine Tell, Conference Director*  
*Confederation of Oregon School Administrators*

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"Thank you for the time, energy and enthusiasm which you shared with us...the success of the conference was due to presenters like you."

*Paul DuRose, Conference Director*  
*Canada School Personnel Association*

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"I have reviewed the conference evaluations and they are very complimentary of you and your presentation."

*Karen Russell, Executive Director*  
*Washington School Directors Association*

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"Thank you for joining us for this years conference. I cannot express how important you were to the success of this conference."

*Tracy Townsend, Conference Chair*  
*Denver Chapter American Payroll Association*

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"I want to give you a huge 'THANK YOU!' for speaking to us. It was great to have you complete our program with such energy and inspiration. So many people have expressed their compliments on your presentation."

*Sylvia Wyman, Conference Director*  
*International Assn. of Personnel in Employment Security*

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"Thank you for your presentations. Your sessions were very well received by all participants. Our committee met after the conference and we all agreed that you should be brought back in for a future conference."

*Wendell Hatch, Conference Director*  
*Utah Association of Certified Public Accountants*

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"Thanks again for doing such a fine job. I knew the afternoon group would be tough, but you did an outstanding job. We'll keep in touch for future training!"

*Carolyn Norris, Executive Director*  
*Oregon District Attorneys Association*

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"Those in attendance were universally complimentary in their comments on the content and delivery. Most felt that we didn't give you enough time, and obviously that is true. In any event, your message did come through, and we thank you for the fine job."

*Henry Etchemendy, Executive Director*  
*Nevada Association of School Boards*

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"Your presentation educated and motivated participants to feel good about the job they are doing now and at the same time, see with new eyes. This was truly a gift to us and I thank you."

*Myra Wall, Conference Director*  
*Washington Corrections Association*

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"You made quite a hit with the people from Virginia. You made quite a hit with everyone! Your name goes to the top of the list for future state conferences!"

*Karen Beeson, President*  
*National Educational Office Professionals Association*

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"It was a pleasure to have you at the seminar. You brought so much energy, enthusiasm and relevant information to the group. You were definitely a hit. I'm glad that fate had it that I would see your email advertising Bryan and Bryan Associates."

*Nell Miles, Conference Director*  
*Greater Pittsburgh - National Contract Mgt. Association*

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"I would like to thank you for coming to our conference and making the presentations. I look forward to working with you again in the future."

*Laurence Graham, Executive Director*  
*Alaska School Administrators Association*

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"Thanks, Martha. Your message at our conference was inspiring and right on!!! Looking forward to seeing you again soon at another conference!!"

*Gay Hartness, Conference Director*  
*Missouri Health Care Association*

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"Thank you for your keynote address. We really enjoyed having you, and some would like to have you return for a longer session. Use my name as a reference with any school board association."

*Judith Perkins, Conference Director*  
*Wisconsin Association of School Boards*

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"Thank you for presenting at the WSSDA Annual Conference. The conference was a resounding success. We owe our success to presenters like you."

*Martharose Laffey, Executive Director*  
*Washington State School Directors Association*

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". . . these are the responses I expected. I thought it was an enlightening day with fundamental reminders that we all need to heed. Martha did a solid job and I'd listen to her again!"

*Jeffery Patterson, Conference Director*  
*South Carolina Association of Government Purchasing*

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"Thanks to you this conference has been a huge success. . . I hope that you will consider participating at the next Washington State Business Education Association Conference."

*Laura Hilzendege, Conference Director*  
*Washington State Business Education Association*

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"Thanks Martha. Your message was appreciated. Good people like you who contribute to the growth and progress of our organization."

*Russ Nickel, Executive Director*  
*Washington School Business Officials Association*

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"Thanks for helping make the Idaho Sheriffs' Association meeting a success. I received many compliments on your presentation. Idaho Association of Counties contacted me about booking you as a speaker for their elected officials conference. You may be back in Idaho."

*Walt Femling, President*  
*Idaho Sheriffs' Association*

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“Martha, thanks so much. I really enjoyed the class. I gained insight, techniques, and new colleagues. Now I need to practice, practice, practice!”

*Debra Latimer, Conference Director  
Washington State Prosecuting Attorney Workflow Unit*

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“Good afternoon Martha, the New Mexico Public Procurement Association Conference in Taos is over and will be remembered as a success by those who attended. Your contribution as a presenter will help each participant perform their jobs better. We thank you so much for a wonderful presentation.”

*Kathy Mattison, Conference Planner  
New Mexico Public Purchasing Association*

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“Thank you very much for the materials and presenting at our conference. You did a wonderful job.”

*Sara Prigge, Conference Director  
Minnesota Court Services Officers Association*

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“Thank you very much for the material and thank you for attending our conference. You did a wonderful job.”

*Sydney Fannesbeck, Executive Director  
Utah League of Cities & Towns*

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“I want to thank you for your presentations at our leadership academy held in Sun Valley.”

*Rob Winslow, Executive Director  
Idaho School Administrators Association*

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“You are such a warm, dynamic, intuitive person – you are in demand for sure! We got so many compliments on your presentation – and you – people were extremely interested in everything you had to say. And all the pointers in your handout will help me get where I need to go.”

*Dottie McKinney, Conference Director  
New Mexico Purchasing Association*

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“We thought Martha was wonderful . . . I had a lot of people give positive words about her presentation.”

*Shelby Brown-Overbeck, Conference Director  
Illinois Probation & Court Services Association*

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“Thanks you for your outstanding program. Your dynamic presentations were very timely and well received by the attendees. Everyone enjoyed the lively interaction with you . . .”

*Lawrence Save, Executive Director  
Indiana Pharmacists Alliance*

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“Thank you very much for speaking at our event at the Grammy Center. Your topic was most relevant and very timely. Your presentation was just what the doctor ordered. You generously share profound thoughts and priceless ideas / messages that can be put to daily use immediately. I look forward to publishing your wellness article in our newsletter soon.”

*Konstantin Akhrem, President  
Los Angeles Right-of-Way Agents Association*

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“My favorite presenter! Thank you for helping make Building Skills a big success — you always come through for us. Working with you is always a pleasure. You make life so easy for us . . . You always go way above and beyond. Thank you.”

*Jan Palmer, Program Coordinator  
Washington State Building Skills Conference*

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“I enjoyed your presentation. It was very lively and captured my attention at all times.”

*Amelia Toe, Conference Planner  
New Jersey Judiciary Department*

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“I very much enjoyed your two presentations . . . You gave me a lot to think and soul search about. Thanks so much . . .”

*Wynn Landry, Executive Director  
Louisiana Institute of Government Purchasing*

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“Thank you for spending time with us and enlightening our members.”

*Lyn Hellegaard, Executive Director  
Montana Transit Association*

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“We have had good responses from the attendees. They said that they enjoyed your presentations and that you had some great things to offer.”

*Dana Schell, Conference Director  
Texas Assn. of Public Communications Officials (APCO)*

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“The staff very much appreciated your workshop. I heard a lot of positive comments on Monday at our staff meeting. You’ve already had an effect!”

*Martharose Laffey, Executive Director  
Washington State School Directors Association*

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“Martha, you gave me such wonderful energy and a powerful want to be more uplifting in my job.”

*Celeste Krobe, Conference Director  
Minnesota Assn. Public Safety Communication Officials*

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“Thanks, too, for sharing your expertise in such an engaging manner. Although a small group, everyone seemed to appreciate your message and we all came away with good ideas to implement.”

*Diana Hauman, Conference Director  
American Society of Training & Development*

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“On behalf of the COSA Board of Directors, we would like to thank you for your professional growth presentation. You contributed greatly to the knowledge and skills of participants who face the daily challenges of leading school improvement.”

*Christine Tell, Conference Director  
Confederation of Oregon School Administrators*

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“Your presentation was wonderful, and it truly helped us have one of our best conferences. We greatly appreciate the level of excellence that you provided.”

*Ginny Helms, Chair  
Georgia Gerontology Society*

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“It was great to get information to give us a little boost in our day - to - day events.”

*Angela Richey, Executive Director  
Utah League of Cities & Towns*

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“Again, I wish to thank you for the presentation in Lansing last Monday. You were certainly up to the assignment of speaking following the luncheon. Please do not hesitate to contact me if there are questions from this report.”

*John Oldham, Conference Planner  
Michigan Project Management Institute*

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"You were so popular this last year (which you always are) we would like for you to reserve the dates for our conference in 2001. Your sessions were bulging at the seams."

*Jan Palmer, Conference Planner  
Washington State Building Skills Conference*

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"Thank you so much for presenting your workshop to our staff. I have heard many compliments on a great workshop."

*Mary Carr, Conference Director  
National School Transportation Association*

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"Thank you so much for remembering, everyone said Martha's presentation was great!

*Jackie Perry — Kittyhawk, NC Treasurer  
Virginia Dental Hygienist Association*

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"Thank you for a wonderful presentation. Your presentation was well received by all. I am confident that everyone took away something they could transcend into not only the workplace, but into their daily lives. It was indeed a pleasure to work with you in this endeavor. We look forward to working with you again. Once again, thank you for a great presentation."

*Marjorie Greer, Conference Director  
Michigan Project Management Institute*

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"Your presentation was very informative and beneficial. Thank you again for your willingness to provide timely, relevant, and affordable to our members."

*Joel Cromwell, Executive Director  
Kansas Court Services Association*

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"I have glimpsed, and I am impressed! Thank you. I will share with my folks. Please let Martha know I truly enjoyed her presentation."

*Janet Brown, Conference Director  
Illinois Health Care Management Association*

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"You have made a difference in the quality program we are able to give to the water and wastewater operators in Minnesota. The training session was very well received and the comments from the attendees are great. We look forward to working with you in the future."

*Kyle Kedrowski, Conference Director  
Minnesota Rural Watter Association*

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"Martha, Thanks so much for presenting at our conference. The evaluations of your programs were outstanding!! I'll be sure to recommend you to my national colleagues. Thanks again for your contributions to a successful program!"

*Sandee Meyer, Executive Director  
Idaho Prosecuting Attorneys Association*

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"Martha you were a huge hit! Everyone enjoyed meeting you and found your sessions most informative. You and your staff were such a pleasure to work with."

*Jeanne Davis, Executive Director  
California Association Education Office Professionals*

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"Cristy, thanks again for all your assistance. And, let Martha know everyone was overwhelmingly pleased with her presentations!"

*Jeanne Davis, President  
California Association Education Office Professionals*

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"Martha, I just wanted to tell you how much we enjoyed your presentation to our group at Mount Magazine. You "hit the nail on the head" with your approach. Plus, you kept us entertained while helping us learn a little about ourselves. Thank you for making the trip to Arkansas!"

*Shanna MaGuffee, Conference Director  
White River, Arkansas Area Agency on Aging, Inc.*

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"Martha, thank you very much for your thorough work and thorough report of the work for Marysville School District."

*Phil Gore, Executive Director  
Washington State School Directors Association*

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"Thank you very much for your excellent presentation. Participants told us the presentation was awesome and your information was useful and inspiring."

*Rose Hughes, Executive Director  
Montana HealthCare Association*

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"I want to thank you and your staff for coming here and doing the seminar. I have had nothing but praise and thank you's from everyone who attended."

*Robert Threewitts, Conference Director  
Tallahassee Chapter National Institute Gov't. Purchasing*

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"It was a pleasure listening to your wonderful encouraging and motivating talk. The part I received the most out of would have been the section titled 'It's a matter of balance.' Please come again."

*Sandra Wright, Procurement Officer  
South Carolina Purchasing Officers Association*

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"You are a true prophet with respect to the International Personnel Management Association Board. Call me sometime. We will talk about it."

*Fred Stull, President  
International Personnel Management Association*

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"Your presentation was most informative and very well received by our members. The feedback was overwhelmingly positive. Thank you for sharing your expertise with us."

*Sandy Ogle, President  
North Carolina Health Care Risk Management Assn.*

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"Thank you for presenting at this year's conference and trade show. Thank you for contributing your time and expertise in making this a meaningful and very memorable conference experience."

*Bob Vauxm, President  
Washington Recreation & Parks Association*

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"The comments and evaluations were excellent. The question I heard continually was, 'When can we bring her back?'"

*Roger Ferris, Executive Director  
Washington Fire Commissioners Association*

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"As the enclosed evaluations show, we all found your presentation informative and entertaining. People commented on your enthusiasm, the excellent tools and handouts, and that you answered all your questions. Thank You!"

*Patricia Barclay, Executive Director  
Douglas County Employer Council*

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“Martha thank you for a great session and look forward to another topic in the future. Thank you,”

*Paul Jones, Conference Director  
International Supply Management Association*

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“Your efforts helped make this workshop a very positive and rewarding experience. Thanks again for sharing your experience. Are you interested in returning for the spring conference?”

*Dr. Doyle Winter, Executive Director  
Washington Association of School Administrators*

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“Thank you very much for the inspiring motivational talk you delivered to our AFSS group . . . Everyone enjoyed their time spent learning the helpful hints you offered . . . It is our good fortune that you name was given to us by our counterpart group from the State of Washington.”

*Carol Abraham, Conference Director  
California Fire Chiefs Association*

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“It is always nice to see you and hear you speak. You are very smart and an excellent speaker.”

*Mohammad Kashani, Conference Director  
Washington State Engineers Association*

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“Your presentation was both lively and inspiring. We received numerous favorable comments -- great way to ‘kick off’ the conference.”

*Kathy Amaral, Conference Director  
Washington Fire Chiefs Assn. Admin. Support Section*

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“We were thrilled to receive nearly 100% of our conference evaluations and as you can see, you did a tremendous job . . . We’ll be in touch to hopefully work with you again.”

*Helena Reynolds, Conference Director  
Washington State Association of Senior Centers*

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“Your cooperation and participants at our conference was superb and greatly appreciated. This was a “keeper of good memories.”

*Gary Combs, President  
Oregon Parks & Recreation Association*

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“Thank you for presenting your wonderful program. I appreciate you taking the time to share your expertise with our members. You are easy to listen to and you certainly know your topic. All of them benefited from your ideas and suggestions.”

*Gail Rauch, Conference Director  
Business & Professional Womens’ Association*

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“. . . thank you for speaking at our conference. The time you put into your lectures were most appreciated. Your enthusiasm and efforts helped to make this event a great success once again . . . We couldn’t have done it without you!”

*Neil Edgin, Conference Director  
Washington State EMS Conference*

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“Thank you for the role you played in the success of this conference. Your presentations were a big success. You gave individuals a lot to think about. It was wonderful meeting you and I hope we have the opportunity again in the future to work together. Thank you again for making our conference a success.”

*June Eanes, Conference Director  
Virginia State Transportation Association*

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“Thank you for speaking at our Institute — you were great! You made them laugh and gave them useful information. It was a joy working with you . . . Thank you again for contributing to the success of the conference.”

*Corinne Henningsen, Education Director  
Florida Credit Union League*

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“Wow! That is what all the attendees were saying after your energizing presentation at our annual conference. My only regret is that you didn’t have more time. Thanks so much!!!”

*Cristy Boisselle, Conference Director  
Washington State Fire Administration Association*

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“I want to thank you for your presentation at our annual conference. I enjoyed your presentation a great deal. Thanks again.”

*Dave Kaplan, Executive Director  
Washington Self - Insurers Association*

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“Your presentations were very successful. We were honored with your presence at our convention and look forward to working with you in the future.”

*Bill Vogler, Executive Director  
Association of Washington Counties*

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“Thank you for your participation in our training program. Our goal is to provide quality training for our members. You have helped us do that, and for that, we are grateful.”

*George Harding, Executive Director  
Missouri Animal Control Officer Association*

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“Thank you for the wonderful presentations you gave at our annual convention. The feedback from attendees was very positive.”

*Marilyn Pearson, Executive Director  
Utah League of Credit Unions*

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“Thank you Martha – the program was great and everyone will love to have the information from the event.”

*Cheryl Craig, Program Chair  
Inland Chapter Project Management Institute*

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“I must say I really enjoyed your presentation . . . Thanks so much for reviving me.”

*Barbara Reddick, Conference Director  
Georgia Planning Association*

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“Thank you for presenting at our conference. You have a wonderful bank of topics. Participants especially enjoyed your session on personal styles. It was a pleasure to work with you.”

*Sherre Sattler, Executive Director  
North Dakota CPA Society*

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“I enjoyed working with Martha and hearing her presentation. She is a real pro and a very nice person!”

*Don Smith, President  
Northwest Financial Planners Association*

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“Thank you for coming to our book sale and author signing at the Expo. We appreciate the assistance you gave us by coming and being a part of this event.”

*Donna Ralston, Director  
Colorado GreenCO Foundation*

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"Thank you for presenting at our conference this year. Your presentation helped to make the conference memorable . . ."

*Karen Thayer, Program Co-Chair  
Arizona Municipal Clerks Assoc.*

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"Martha, thank you so much for the great seminar today at Umpqua Community College on communication. I am a nurse educator, and I thought you did a wonderful job (and I scored high in the analytical category!)"

*Richard Schnieder, Nurse Educator  
Interagency Training Network Conference*

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"Please accept our deepest appreciation for your participation in our annual meeting. We have heard positive comments about your presentation. You were an important part to the success of the event."

*Mark Wilson, Treasurer  
Oregon Fire Marshals Association*

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"I enjoyed your presentation at the TVMA Conference. My boss and I discussed what we heard and came back "pumped."

*Barbara Reeves, Attendee  
Veterinary Medical Center of Spring*

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"Thank you for your excellent presentation last Monday. The information you presented was motivating, esteem building, and good food for thought. The members were pleased!"

*Heather Miller, Program Coordinator  
Business & Professional Women's Association*

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"I want to extend a big warm thank you for your help and suggestions. You not only inspired me to move ahead, but you have also given me specific ideas about how to get started."

*Tammy Donahue, Conference Attendee  
Oregon Municipal Finance Officers Association*

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"Thank you for contributing to the success of our conference."

*C. Russell Nickel, Executive Director  
Washington School Business Officials Association*

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"Thank you so much for your continued commitment to education. I really enjoyed your class. From review of the evaluations, everyone was impressed with your skills and knowledge. I am sure we will be calling you again."

*Carol Kibbey, Medical Library Coordinator  
Interagency Training Network Conference*

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"I just wanted to thank you for your dynamic wake-up presentation at the Florida Dietetic Association meeting. I so enjoyed your presentation and hence request your book."

*Kathy Nelson, Nurse  
Florida Dietetic Association*

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"Yes, the programs were a great success."

*Terry Serbin, Executive Director  
Michigan School Personnel Association*

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"I appreciate the time and effort you spent to make your information a valuable addition to the attendees' learning experience. It's professionals like you that have given IHCA's Convention its reputation for high quality education . . ."

*Debbie Belt, Director of Education  
Illinois Health Care Association*

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"Please accept our appreciation for your presentation . . . We received positive praise and feedback about your contribution to our conference."

*David Nollette, President  
National School Plant Management Association*

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"I enjoyed our time together and the many helpful comments and insights that you shared with me. I am reminded often of the question that you asked, 'If you could do anything that you wanted, what would that be?' I continue to define that for myself. You have assisted in that process."

*Julie Madsen, Training Officer  
Boeing Management Association*

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"Thank you for the time and effort you put into your presentation at our annual conference . . . Again, thank you."

*Ellen Forsythe, Director  
Texas Veterinary Medical Association*

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"I am very pleased Martha. We really felt you did a great job and really kept the attention from our attendee's. Your style is excellent having people laugh and wanting to hear your message. I am sure by the attention that all the attendee's had during your presentations they did. Thanks again also for the information you e-mailed me and I will get that to the other committee members."

*John Clark, Conference Chair,  
Washington State School Transportation Association*

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"You just made my day. Thank you so much! It is always a pleasure working with you."

*Connie Lauderdale, Conference Planner  
Washington State School Directors Association*

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"I really appreciated many of the ideas you talked about. You did a great job!"

*Sue Murphy, Conference Director  
Nevada Rural Water Association*

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## **BRYAN & BRYAN ASSOCIATES**

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